Patient safety & quality

Evidence update No. 2 February 2019

In support of Patient Safety & Quality Improvement initiatives

Information for this priority area has been identified by: Cairns Hospital Library & Knowledge Centre

Contact your local Queensland Health Library for help to access articles listed. For a full list of libraries and their contact details, go the Queensland Health Libraries webpage.

Source of references:
Ebsco Medline, CINAHL, Health Policy, Socindex, Psycinfo & PubMed databases

This list is not a complete set of information on Patient safety & quality. Search Clinical Knowledge Network (www.ckn.org.au) or contact your local library for a comprehensive literature search. Some references may be available in full text via CKN.

To locate copies of articles:
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To go to references for each section of the list, click on the following document bookmarks:

Patient safety & quality | Patient experience

Standards:
Clinical governance | Partnering with consumers |
Preventing & controlling healthcare-associated infection | Medication safety |
Comprehensive care | Communicating for safety | Blood management | Acute deterioration

Lessons learned | Web links & organisations | Guidelines & publications
Patient safety and quality


Patient experience


'In some ways it all helps but in some ways it doesn't': The complexities of service users' experiences of inpatient mental health care in Australia. Isobel, Sophie. International Journal of Mental Health Nursing, Feb 2019; 28(1): 105-116.


**Standard: Clinical governance**


Development and implementation of a strategy to ensure outpatient access to medications started in the inpatient setting. Trovato, Anthony; Choudhary, Kavish; Fox, Erin R. American Journal of Health-System Pharmacy, 3/15/2019; 76(6): 334-335.


Patient and/or family activated rapid response service: Patients’ perceptions of deterioration and need for a service. Strickland, Wharewai; Pirret, Alison; Takerei, Susan. Intensive & Critical Care Nursing, Apr 2019; 51 20-26.


**Standard: Partnering with consumers**


Standard: Healthcare associated infection


Antimicrobial Stewardship and Intensive Care Unit Mortality: A Systematic Review. Lindsay, Patrick J; et al. Matthew P; Clinical Infectious Diseases, 3/1/2019; 68(5): 748-756.


SHEA (Society for Healthcare Epidemiology of America) issues infection control guidance for anesthesiology. Briefings on Accreditation & Quality, Mar 2019; 30(3): 4-5.

See full text SHEA Expert Guidance at: Infection prevention in the operating room anesthesia work area 2019


Standard: Medication safety


**Standard: Comprehensive care**


Understanding and preventing situations of abuse in health care – Navigation work in a Swedish palliative care setting. Brüggemann, Jelmer; Persson, Alma; Wijma, Barbro; Social Science & Medicine, Feb 2019; 222 52-58.


**Standard: Communicating for safety**

Are more experienced clinicians better able to tolerate uncertainty and manage risks? A vignette study of doctors in three NHS emergency departments in England. Lawton R; et al. BMJ Quality & Safety, 2019 Feb 06.


Promoting a nursing team’s ability to notice intent to communicate in lightly sedated mechanically ventilated patients in an intensive care unit: An action research study. Noguchi, Ayako; Inoue, Tomoko; Yokota, Isao. Intensive & Critical Care Nursing, Apr 2019; 51: 64-72.


Standard: Blood management


International haemovigilance: what have we learned and what do we need to do next? Wood EM; et al. Transfusion Medicine (Oxford, England), 2019 Feb 06.


Standard: Acute deterioration


Lessons learned

- Patient Safety Reports. Queensland Health. Patient Safety & Quality Improvement Service
- Clinical Incident Management. Clinical Excellence Commission. New South Wales
- From Death We Learn. Reports. Government of Western Australia. Department of Health.
- Learning from deaths in the NHS. National Health Service (UK)

Web links and organisations

Queensland Health

- Patient Safety and Quality Improvement Service (PSQIS). Queensland Health (intranet)
- Patient Safety and Quality Improvement Service (PSQIS). Queensland Health (internet)
- Clinical incident management resources (PSQIS). Queensland Health (intranet)
- LKC Patient safety and quality specialty guide
- LKC Health literacy specialty guide

Australian

- Australian Centre for Health Services Innovation
- Australian Commission on Safety and Quality in Health Care
- Australian Council on Healthcare Standards
- Australian Institute for Patient and Family Centred Care (AIPFCC)
- Australian Institute of Health Innovation. Macquarie University
- Australian Patient Safety Foundation
- Consumers Health Forum of Australia
▪ Medication safety training, NPS Medicinewise
▪ National Blood Authority (NBA)
▪ NSW Agency for Clinical Innovation, Patient experience resources
▪ Office of the Health Ombudsman, Queensland
▪ Our Health, Our Community (CHFA)

International
▪ Association for Patient Experience, Cleveland Clinic (USA)
▪ Canadian Patient Safety Institute (Canada)
▪ Institute for Healthcare Improvement (USA)
▪ National Patient Safety Agency, National Health Service (UK)
▪ National Patient Safety Foundation (USA)
▪ Never Events for Hospital Care in Canada, Canadian Patient Safety Institute
▪ Never events. Patient Safety Network. US Dept of Health & Human Services
▪ Never events policy and framework. National Health Services (UK)
▪ Patient experience. The King’s Fund (UK)
▪ Patient safety. The King’s Fund (UK)
▪ Patient safety. World Health Organisation

See more organisation links at: LKC Patient safety and quality (Organisations) specialty guide

Guidelines and publications
▪ CHHHS QHEPS National Standards – all standards
▪ Queensland Health. Patient Safety and Quality Improvement Service. Audit tools for National Safety and Quality Health Service Standards
▪ Queensland Health. Guide to Informed Decision-making in Health Care
▪ Queensland Health. Health Service Directive Patient Safety
▪ Queensland Health. Patient experience (survey reports)
▪ ACSQHC NSQHS Standards (second edition)
▪ ACSQHC Patient / Procedure Matching Protocols
▪ ACSQHC Ensuring Correct Patient, Correct Site, Correct Procedure Protocol
▪ ACSQHC Clinical Communications – includes Clinical handover, Patient-Clinician Communication and Resources
▪ Communication - Clinical practice guidelines - Communicating prognosis and end-of-life issues, CareSearch (Palliative Care)
▪ Communication - Clinical practice guidelines - Communicating prognosis and end-of-life issues, CareSearch (Palliative Care)
▪ Empathy: The Human Connection to Patient Care (YouTube video). Cleveland Clinic (USA)
▪ Patient Experience Resources. NSW Agency for Clinical Innovation (ACI)
**Books**

To borrow following books, contact your local QH library.

CHHHS & TCHHS staff see lists of LKC resources for borrowing at:

- Patient safety and quality in healthcare
- Health literacy, communication, cultural competency, patient education resources

*Click on covers to view full title details.*

**Following are not held by the LKC**

Your Library can organise an interlibrary loan for you

[(CHHHS & TCHHS staff request form) | (Other QH staff request form)]

Note, this is not a complete list of titles, check with LKC or your local Library regarding more titles related to this topic.


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