• **Information is access to resources** - Keynote speaker addresses were inspiring both Barbara Schack from Libraries without Borders who demonstrates how libraries strengthen culture and resilience in Disaster survivors and also access to information provides access to resources for the most disempowered.

• **Pop-up Libraries** - There is the possibility of using this idea as a pop-up library in Yumba. There was also an excellent session on marketing eResources- including the OI Campaign (Online Information Marketing strategy).

• **Libraries for Liveability** - Lorcan Dempsey (OCLC Online Computer Library Centre Research) outlines how libraries help make communities more livable and assist in solving community problems.

• **Recruitment practices** - Lisa Keogh described future library leaders who may not have formal library qualifications but who are digitally curious and seasoned change makers.
  
  o Recruiting for employees with change resilience
  o Interview questions which highlight behaviours and attitudes
  o **MSC Libraries have already began to recruit staff with specific interests rather than broad subject qualifications**- however it is *nice to have confirmation that this method of recruitment is creating positive workplace outcomes*

• **HOMAGO theory** -
  HO - "Hanging Out"
  MA - "Messing Around"
  GO - "Geeking Out"
  
  o Based on the learning theory of Constructionism - the best learning happens when you have hands-on experience, as well
as room for exploration, thinking and reflection, rather than transmission of knowledge from teacher to student.

- **MSC Maker Spaces Grant - Coding and Robotics workshops and staff training**

- **Research in Library and Information studies** - How to conduct and apply research projects, research to positively affect decision making, using evidence and data, literature reviews, grant proposals, investigate a workplace problem

- **INELI** - International Network of Emerging Library Innovators- a leadership program aimed at developing innovative emerging leaders in public libraries across Australia, New Zealand and the South Pacific. The program provides mentors and encourages exploration of unique perspectives and risk taking for change management and critical analysis of inventive solutions

- **GLAM sector - Galleries, Libraries, Archives and Museums** - A collective of community organisations which capture and preserve information in useful forms.
  - Combined knowledge management
  - Subject Specialities across institutions: archives for preservation, libraries for access, galleries for cultural comment and debate, museums for the physical world. Research into the limitations on organisational dealing with information & suggestion for a cooperative description & metadata model across information agencies to create shared collection documentation.

- **Good Library website design** - Library websites traditionally don’t do feedback well, should have a last updated indication on posts, make use of current marketing tools, names of responsible staff, attempt to attract non-users.

- **Indigenous Family History - Resources**
  - Ara Irititja- a community-based, multimedia digital archive, designed at the request of Ngaanyatjarra, Pitjantjatjara and

- Mukurtu project - Central Australia Tennant Creek- aiming to empower communities to manage, share, preserve, and exchange their digital heritage in culturally relevant and ethically-minded ways.

- **eGov** - increased demand for online eGovernment resources- there is a Federal Government policy for all high volume government services to be online by 2017 and 80% of all government service interactions to be digital be 2020- library workers need to be ready and trained to help customers as demand increases. ITU- eGovernment Implementation Toolkit- a framework for eGov readiness and Action Priorities [https://www.google.com.au/#q=goolge+e+gov+toolkit](https://www.google.com.au/#q=goolge+e+gov+toolkit)

- **SOLID - Stonnington Libraries Online Literacy and Development** - A practical training program in digital literacy for library staff by Charlotte Aberhart, Stonnington Library and Information Service, Melbourne