How to access CKN at home, offsite or on your mobile device

1. Go to CKN website
   https://www.ckn.org.au
   Click on the register link, which can be found in the top navigation pane, or in the footer.
   Go to "Register" link

2. Complete the form
   The email address you register with will be used for important communication from CKN. If you are registering using a personal computer or device, you will need to use your work email address, which you will need to access to complete the registration process.
   Agree to the Terms and Conditions. Click on Register.

3. Activate account
   You will receive an email with a link that you need to click on to complete the registration process.
   If you get a message that your user name is already in use, you may have previously registered.
   Contact CKN for help.

4. Use at home
   https://www.ckn.org.au
   You can bookmark this page, (not pages after you have logged on). Delete any old CKN links from your web history and favourites.
   Enter the username and password you chose during the registration process.

Use at work

CKN is available via the QHEPS (intranet) homepage. There is a link to CKN in the top navigation bar, and in the right hand menu.

You don't need to log in to CKN when on a QH computer.

Help and support

Help is available 24 x 7
Email: support@ckn.org.au
Phone: 1300 308 174

Forgotten password? Use "reset password" link (homepage)
Changed your details? Use the "update details" link (homepage)
Error message when logging on? Try "renew your CKN account" link (footer)

More help available from:
CKN Online Help
CKN FAQs

CKN Training
https://www.ckn.org.au/training

Queensland Health Libraries may also provide training. Check with your local QH library for details.

How to access the Clinical Knowledge Network (CKN) offsite, at home or on your device

CKN is available to all Queensland Health employees.

CKN provides access to clinical and research information resources via a wide range of databases, ejournals, ebooks, and medicines resources.

Cairns Hospital
Library & Knowledge Centre
P: 07 4226 6679
E: cairns_library@health.qld.gov.au
http://cairns.health.qld.libguides.com/lkc-home

Expired Accounts
You will be sent an email before your account expires. You have 3 months from when that email is sent to renew your details. After 3 months, your account will automatically be deleted from the system.

QHEPS
You can’t access QHEPS from CKN